

**Welcome to \_\_\_\_\_!**

### **Island Properties**

If you experience any problems during your stay, please do not hesitate to call Island Properties at 508-228-6999.

### **Floors**

The floors in our house are made of very soft wood and they scratch and dent very easily. Please be mindful of that fact when moving or dragging objects across the floor as it may leave permanent marks in them.

### **No Childproofing**

Please note that there is not childproofing in this house. All outlets are exposed. No TVs or furniture have anchors. If you have small children, please be especially careful with the TVs in the study and master bedroom, which are readily accessible and easily knocked over.

### **Smoke-Free**

This is a smoke free home. We ask that you and your guests respect this policy and refrain from smoking inside the house to avoid a significant cleaning charge deducted from your security deposit.

### **Trash/Recycling the Nantucket Way**

- Pick up days are \_\_\_\_\_ and \_\_\_\_\_ for both trash and recycling.
- The trash and recycling bin is located on the far side of the shed.
- The household trash bin is in the drawer located between the refrigerator and the sink.
- **Please note:** Nantucket is very committed to recycling and as a result has very strict rules. Recycling is mandatory and failure to follow the Nantucket Landfill Regulations could result in a portion of your security deposited not being returned.
- For your convenience, there are two recycling bins in the mudroom. Please use one bin for glass (colored and clear) and one bin for cans and plastic bottles.
- Please use the supplied clear plastic trash bags for both household garbage and for the recycling. If it is not in a clear bag, it will not be picked up.
- Newspapers, magazines, and all cereal boxes should be treated as regular household trash.

### **Beach and Patio Supplies**

- Beach chairs are in the shed and there is a separate key for the shed that will be provided to you by the realtor. (Sorry, but the bikes in the shed are not available for use).
- A beach cooler is located in the lower cabinet near the back door in the mudroom.
- Please use the beach towels (instead of the bathroom towels) for outdoor use. They are located in the mudroom in the upper cabinets.

- In addition to the outdoor shower, there is also a foot wash adjacent to the shower for your convenience.
- There is an umbrella for the patio table in the shed. If you use the umbrella, please return it to the shed at the end of your stay.
- Cushions for the chair and ottoman located on the deck off the master bedroom are located on the top shelf of the master bedroom closet. Due to the spontaneous nature of summer storms and showers, please bring these cushions inside the house at the end of each day.

### **Televisions**

- The house is equipped with four televisions. The channel guide is located further back in this notebook. We subscribe to the Digital Economy package as noted in the guide.
- To turn the TVs on, point the Comcast remote at the TV and press the “All On” button for 5 to 10 seconds (the cable, TV and AUX buttons on remote will all light up).
- To turn the TVs off, press the “All On” button again for five to ten seconds.
- There is a DVD player in the cabinet in the Den. To use the DVD, press the Input button on the Sony TV remote (not the Comcast remote) and select DVD/BD. Use the Sony BD remote to operate the DVD. To return to TV, select Cable on the Sony TV remote. You can view the DVD in either the den or the living room or both, provided that you have used the Sony TV remote to select DVD/BD for each TV.
- Comcast’s Video on Demand service is also available. However, any video rental charges will be deducted from your security deposit.

### **Phone Service**

- Please feel free to use the house phones for local calls only. We request that you not make long distance calls on the house phones. Any long distance charges will be deducted from your security deposit. When making local calls, you must dial “508” before the local number. (There is no need to dial “1” before the 508).

### **AC/Temperature Control**

- The Air Conditioning thermostats are set at 74 degrees. Please note that there are three thermostats in the house. One is located on the first floor in the entrance hall next to the powder room; one is in the Master bedroom; and one is in the upstairs bedroom closest to the driveway. You are welcome to open up windows and doors to enjoy our island breezes, but please treat this house as you would your own and turn off each of the AC thermostats when windows or doors are open. When you leave the house to explore the island, please close and lock all house windows and doors. Before leaving the house for the last time, please close and lock all of the windows and doors and turn each of the AC units back to 74 degrees. When doing so, please be certain that the fan setting is on “AUTO” and that the system is set to “COOL”. Then press the “HOLD” button and use the arrow buttons to adjust the “Set Temp” to 74. If needed, a copy of the Operating Manual for the thermostats is located further back in this notebook.

## **Kitchen and Cooking**

- Dishwasher
  - Soap packets are located beneath the sink in the kitchen.
  - To operate the dishwasher, hit the On/Off button, select the desired cycle and close the door until you hear a click.
- Gas Grill
  - Grill brush is located in the bottom cabinet of the grill. Please clean the grill after each use.
  - If you need any more propane tank, there is an extra tank located in the shed. If you change the propane tank, please let your realtor at Island Properties know.
- Plastic glasses and dishes for patio use are located in the upper cabinet to the left of the stove. All are dishwasher safe. However, the plastic glasses need to be washed on the top shelf only of the dishwasher.
- The lobster pot is in the top cabinet above the pantry cupboard in the kitchen.
- Cleaning Supplies
  - There are two liquid soap dispensers at the sink. The automated dispenser (pink soap) is for washing your hands. The manual dispenser (yellow soap) is for washing any dishes in the sink. Please do NOT use the yellow soap in the dishwasher. Dishwasher soap packets are located under the sink.
  - Additional cleaning supplies that you may need during the course of your stay are also located underneath the sink.
  - Other cleaning supplies are located in the broom closet in the mudroom.
  - Additional supplies of paper towels are located in the cabinet above the broom closet in the mudroom.
  - Laundry supplies are located in the mudroom closet next to the washer and dryer. A drying rack is also located in the mudroom closet for any items that you may not wish to put in the dryer.

## **WiFi**

- We are happy for you to use our WiFi service. Information as follows:
  - Network –
  - Password –
- In order to boost service for the red bedroom upstairs, we also have a secondary router. Information as follows:
  - Network –
  - Password –

## **Mail Deliveries**

- The US Postal Service does **NOT** deliver to this address. If you need anything sent to you during your stay, please use FedEx or UPS.

### **Miscellaneous**

- There is an iron and the ironing board located in the coat closet in the mudroom.
- Games – There are a variety of board games located in the cabinet nearest the kitchen in the den.
- Flashlights/Candles – In the event of a loss of power, there are flashlights located in the closet in the master bedroom and the mudroom broom closet. Candles are located in the small cabinet above the refrigerator.
- Flower vases are in the cabinet above the stove.

### **Turnover Day**

Turnover day can be quite hectic on Nantucket. Please note that check out time is 10am and the policy on Nantucket is that before you leave, the house needs to be returned in the same condition as you found it. This includes all laundry being done including linens, towels, hand cloths, and bathmats. Having faced this challenge many times ourselves, it can be quite daunting to have everything done by 10am. We highly recommend that you make a plan that includes getting all beach towels and as many bathroom towels completed the day before you leave.

**THE DRYER WORKS BEST WHEN: 1) YOU USE THE “TIMED DRY” SETTING WHICH PROVIDES FOR THE HIGHEST HEAT TEMPERATURE AND 2) WHEN YOU CLEAN THE LINT TRAP INSIDE THE DRYER AFTER EACH LOAD OF LAUNDRY.**

Unfortunately, if the cleaning service finds the house left in less than desirable conditions, their extra cleaning and laundry time will be deducted from your security deposit.

*We truly hope you enjoy your stay. We love being here and hope you enjoy it as much as we do. If you have any concerns or suggestions for improvement, please do not hesitate to pass them on to Island Properties.*